

Community Relations

PUBLIC COMPLAINTS

1312

It is the policy of the Board of Education to hear all complaints in a manner that conforms with procedures prescribed by the Connecticut General Statutes.

General Concerns

Concerns about school policy, practices, or procedures may be brought to the Board during the “Hearing of Citizens” portion of all regular meetings.

Complaint to Board Member

If a complaint is made to individual Board Members, the person making the complaint shall be referred to the proper administrator and informed that the matter may be referred to the Superintendent if the complainant does not agree with the initial decision.

Formal Complaint

A formal complaint may be submitted to the Board in writing detailing the problem and the steps taken to resolve it through administrative channels.

When the Board is asked to consider a complaint concerning policy, practices, or procedures, the Board will decide either to hold a special meeting or include the item on an upcoming agenda, and will notify the complainant(s) and other interested parties of the date and time of the review.

The Board will consider complaints about personnel but are constrained by Statutes from doing so in a public meeting and without protecting the rights of the individual concerned.

When the Board is asked to consider a complaint concerning personnel, the Board will review the matter with the Superintendent who will, in turn, report to the Board on any action that may result.

Legal Reference: *Keyishian v. Board of Regents* 385 US 589,603 (1967)
 President’s Council, District 25 v. Community School Board No.25 457
 F2d 289 (1972) cert. Denied 409 US 998 (1976)

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